



PEOBriCS Mobile Workforce Solutions

PEOBriCS Mobile Workforce Solutions provide a platform for companies with an intensive mobile workforce to manage operations in an efficient and timely manner, without incurring large capital expenses.

PEOBriCS Mobile Workforce Solutions are hosted SaaS based Solutions that link with PEOBriCS GeoTracking to provide location-based optimization of Salesforce Management, Service Activity Management, Delivery Management, and Task management

CRM Sales

Manage Leads, Sales Activities and Salesforce

- Employee Control Center with GeoTracking
- Assign leads according to Salesperson locations
- Send leads directly to employee mobile phones
- Allow Salesforce to update lead activities from their mobile phones
- Assign Areas to salespersons (Geofencing)
- Manage all Lead and Order activities
- Interface to enterprise CRM for advanced CRM functionalities

Delivery Management

Manage Pickups and Deliveries and handle Delivery Personnel

- Employee Control Center with GeoTracking
- Assign pickups and deliveries based on delivery personnel locations
- Send pickup/delivery requests direct to employee mobile phones/mobile devices
- Allow delivery personnel to update delivery activities from their mobile phones and print delivery receipts from mobile devices
- Manage Areas and delivery personnel (geofencing)
- Manage pickup and delivery activities

Task Management

Assign Tasks to Employees According to Their Locations

- Employee Control Center with GeoTracking
- Assign Tasks based on employee locations
- Send Tasks directly to employee phones
- Send Task location to employee mobile phones
- Allow employees to update tasks from their mobile phones
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CRM Service

Manage Customers, Service Activities and Service Personnel

- Employee Control Center with GeoTracking
- Assign service activities according to service personnel locations
- Send service requests directly to employee mobile phones
- Allow service personnel to update service activities from their mobile phones
- Assign Areas to service personnel (Geofencing)
- Manage all Customer and Service activities
- Interface to enterprise CRM for advanced CRM functionalities

No Implementation and Infrastructure Hassles

Option for SaaS-based Hosted Model to Minimize Implementation Time and Customer Costs

- Minimal Hardware Requirements
- Short Implementation Times
- Low Upfront Costs
- Access from any Internet Enabled Computer



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Task Management	Task Assignment and Updates	<ul style="list-style-type: none"> Send Tasks Directly to Employee Mobile Phones View Employees Near Task Locations* Task Activity Update through Mobile Phone Employee Task Management and Reassignment
	Alerts & Reports	<ul style="list-style-type: none"> Alerts via email/SMS Employee Update/Completion Alert Employee-wise Task History Report Employee-wise Task Response Time Report
CRM Sales	Leads & Orders	<ul style="list-style-type: none"> Leads and Opportunity Management Lead Assignment to Employees Near Lead Location Lead Activity Update through Mobile Phone Order Management Customer Information Management
	Sales Force Management	<ul style="list-style-type: none"> Sales Force Maintenance Sales Person Area Assignment Sales Force Visibility and Hierarchy Management
	Alerts & Reports	<ul style="list-style-type: none"> Alerts via email/SMS Lead Update/Lead Visit Alert Employee-wise Lead Activity History Report Employee-wise Lead Response Time Report Active Leads Status Report Lead-wise Lead Activity History Report Employee Targets and Commissions Report
CRM Service	Customers & Service Requests	<ul style="list-style-type: none"> Customer Information Management Service Request Registration Service Requests Management Service Scheduling and Service Assignment Service Activity Update through Mobile Phone
	Service Personnel Management	<ul style="list-style-type: none"> Service Personnel Maintenance Service Person Area Assignment Service Personnel Visibility and Hierarchy Management Budgets, Targets and Performance
	Alerts & Reports	<ul style="list-style-type: none"> Alerts via email/SMS Service Update/Completion Alert Employee-wise Service Activity History Report Employee-wise Service Activity Response Time Report Customer-wise Service Activity History Report
Delivery Management	Pickups and Deliveries	<ul style="list-style-type: none"> Pickups and Deliveries Management Pickup/Delivery Assignment to Employees Near Task Location Pickup/Delivery Update through Mobile Phone/Mobile Device Pickup/Delivery Receipt Printing through Mobile Device Customer Locations Maintenance
	Delivery Personnel Management	<ul style="list-style-type: none"> Delivery Personnel Maintenance Delivery Person Area Assignment Delivery Person Visibility and Hierarchy Management
	Alerts & Reports	<ul style="list-style-type: none"> Alerts via email/SMS Pickup/Delivery Update/Completion Alert Employee-wise Pickup/Delivery Activity History Report Employee-wise Pickup/Delivery Activity Response Time Report Customer-wise Pickup/Delivery Activity History Report
Integration Features	Integration with Other Applications	<ul style="list-style-type: none"> Integration with PEOBRiCS HRMS, Payroll & Financials Applications Integration with PEOBRiCS Enterprise Solutions Integration with PEOBRiCS Lite Solutions Integration Available for Other Standard ERP Applications

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PEOBriCS
Software Solutions